



CITY OF HOUSTON

Strategic Purchasing Division
Administration & Regulatory Affairs
Department

Bill White

Mayor

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December 16, 2008

SUBJECT: Letter of Clarification No.3
SAP Basic Support and System Monitoring RFP for Information Technology Department

REFERENCE: Request for Proposal No.: S46-T23111

TO: All Prospective Bidders

This Letter of Clarification is issued for the following reasons:

- To include the attachment referred to in the City of Houston' respond to question 77; in T23111 **Letter of Clarification 2. This file is inserted as a launch-able word document as well as displayed on the following pages. This response is hereby incorporated and made a part of the Request for Proposal:**

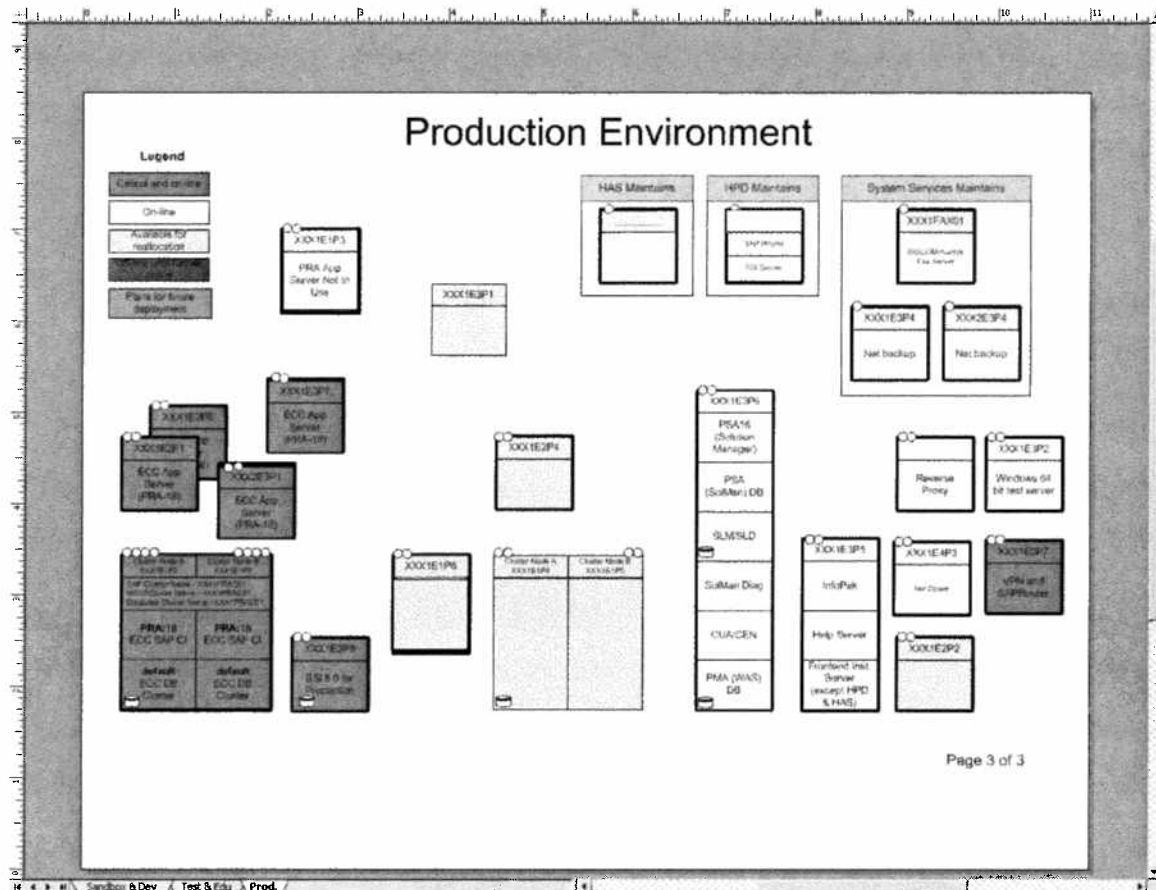
77 **Supplier question** Could the city provide a detailed SAP hardware list including application servers and storage/backup solution?

COH Response: See attachment.

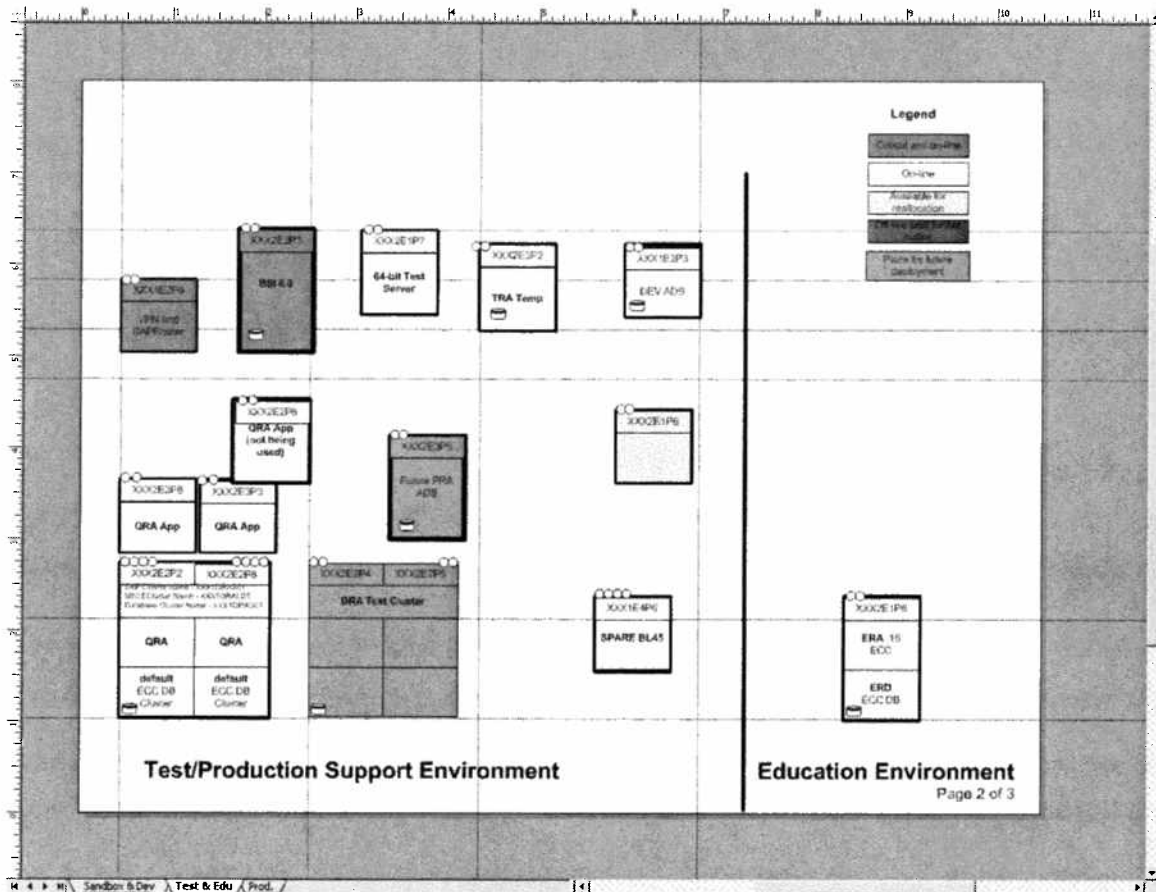


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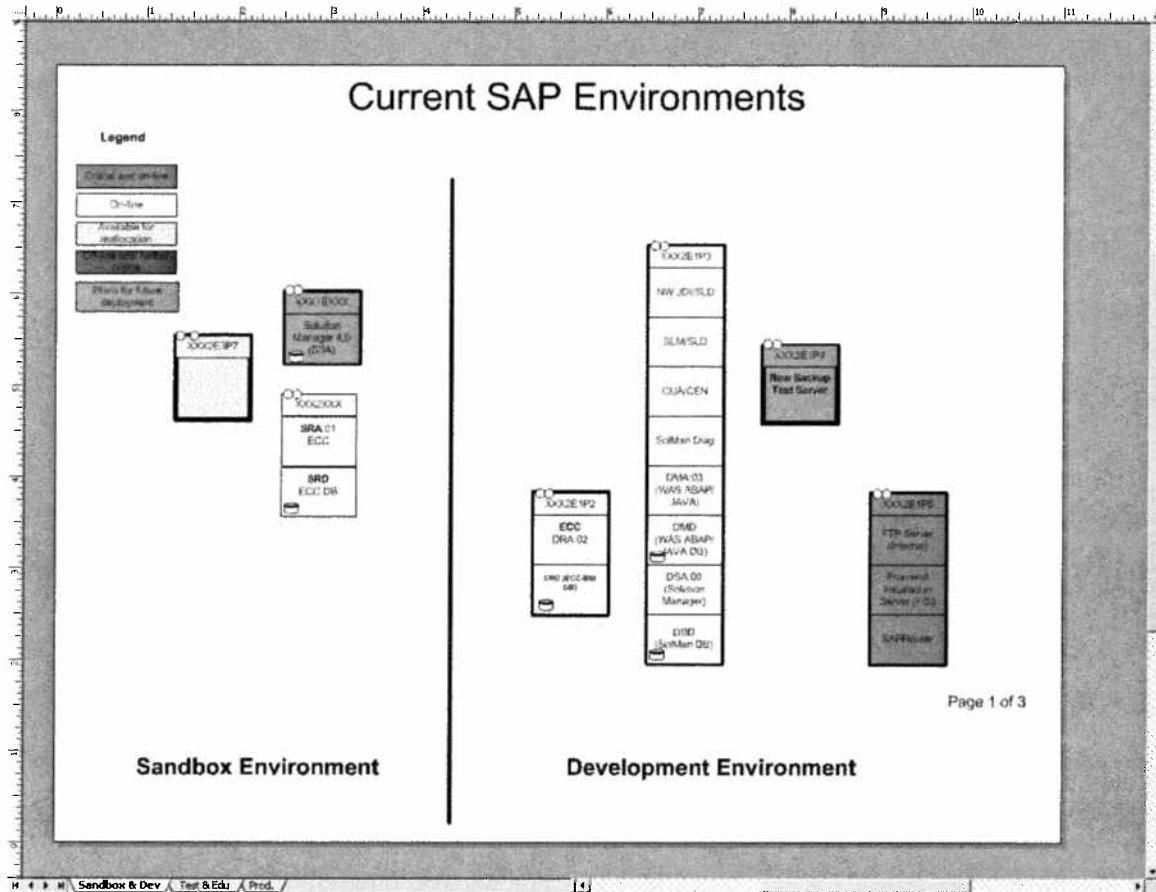
LETTER OF CLARIFICATION 3
SAP BASIC SUPPORT AND SYSTEM MONITORING RFP
SOLICITATION NO. T23111



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When issued, Letter(s) of Clarification shall automatically become a part of the bid documents and shall supersede any previous specification(s) and/or provision(s) in conflict with the Letter(s) of Clarification. It is the responsibility of the bidders to ensure that it has obtained all such letter(s). By submitting a bid on this project, bidders shall be deemed to have received all Letter(s) of Clarification and to have incorporated them into this bid.

If you have any questions or if further clarification is needed regarding this Invitation for Bid, please contact me.

Sincerely,

Eric S. Alexander

ES

Eric S. Alexander
 Sr. Procurement Specialist
 City of Houston, Strategic Purchasing Division
 832-393-8704

cc. Frank Rodriguez
 File

Partnering to better serve the City of Houston

Council Members: Toni Lawrence Jarvis Johnson Anne Clutterbuck Wanda Adams Mike Sullivan M.J. Khan, P.E. Pam Holm Adrian Garcia
 James Rodriguez Peter Brown Sue Lovell Melissa Noriega Ronald C. Green Jolanda "Jo" Jones Controller: Annise D. Parker

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END OF LETTER OF CLARIFICATION NO. 3